



Simplify Your Medicines Management

‘We work collaboratively with care homes to ensure residents get the right medicines at the right time’

As a successful Care home operator, you face the continuous challenge of ensuring that your residents are consistently getting the right medication.

We are a specialist medicines management pharmacy, taking a partnership approach with care homes to ensure your residents receive the right medication at the right time and in the right way.

Get a
Free Lunch
+
Two £25 Gift Vouchers

To book a meeting or if you would like an Informal Chat
Call **0208 939 7926** or E-Mail care.homes@infohealth.co.uk



INFOHEALTH | Care Homes

'A packaged solution that reduces the burden associated with medicines management'

Advanced Monitored Dosage System (MDS)

Superior Medication Trays

- Trays display the name of the resident, the medication name, and number of medicines in each Pod
- Pods are detachable, making it **ideal for when residents are going out**
- Pods have moisture sensitive seals making them suitable for **chewable, soluble or moisture sensitive medications**
- High resolution image of tablets in each tray to help care staff **identify medication**
- **Flexible dosing times** with no limitation
- Each tray and associated medication administration record (MAR) chart has a photo of the patient ensuring that the **right medication is administered to the right client**



Detailed MAR Charts

- Easy to Read
- Medication organised on a chart by dosing times
- Ability to add non-prescription medications such as vitamins, to the chart
- Electronic MAR option
- Ability to add bespoke information to MAR chart such as administration instructions or note to add entry to CD Book

MDS Benefits to the Care Home

- A tailored solution that is fully customisable to suit your workflows
- Our colour coded system makes it easier for your care staff to administer
- Improves the efficiency of medication rounds
- Reduces medication errors

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Our value-added clinical & advisory services

Medication Support Services

- Your care home will be appointed a dedicated Account Manager
- Assistance and advice on Prescription Ordering Management
- Rapid Response pledge for Interim Medication Changes
- Delivery coverage for all planned and interim medication supplies.
- Handling of Emergency Supply requests
- Medication return service covering Controlled Drug returns and expired or unused medications

CQC Medicines Support

- Provision of Staff training around handling and administration of medications
- Provision of planned audits
- Advice on Care Home Medicines Policy
- Handling Medical Alerts
- Monthly medication trays supplied with medication Patient Information Leaflet (PIL), Batch Number (BN) and Expiry Date (Exp)



‘Working together to achieve better joined-up care’

We value the opportunity to work alongside your organisation with the shared goal of achieving better coordinated care for your residents. Moving from one medicines provider to another may feel like a chore, however, if you decide to transition to us, your dedicated account manager will ensure that you are on-boarded seamlessly with minimal disruption.

Benefits for your Organisation and your Staff

- From time to time, you may require fixtures and fittings such as pharmaceutical grade fridges or controlled drugs cabinets. We can provide these to you at cost
- Your organisation and staff will enjoy 15% discount off all health & beauty and pharmacy products that we stock or able to source

Real world benefits illustrated via Testimonials & Case Study

A nursing home of 34 residents identified several medication management issues following a CQC inspection.

These were:

- Medication given at the wrong time
- MAR charts did not accurately reflect prescriber instructions
- Many medications had to be handwritten by home staff
- Missing medication information (Batch Number, expiry date & patient information leaflet).

The care home realised they were not getting the required level of quality service from their pharmacy so needed to switch pharmacies. As we had approached them in the past, they immediately contacted us for help.

To show both the patient data and how the system would work, our on-boarding team firstly migrated all of the care home patients onto our system. Only when the home was happy did we go ahead with the switch.

Following the successful installation of our system the nursing home reported the following key benefits:

- Medication rounds are more efficient, freeing up to 1 hour a day
- Despite initial concerns regarding the change, staff are much happier with the new system
- No more medication errors
- Improved compliance via customised instructions on MAR chart e.g. sign CD book and do a stock count
- Easier to take residents out as staff did not have to take the full tray just the individual pods
- Medication changes were much less stressful with our quick turnaround of tray changes
- Our prescription ordering management saved 1 days work a month
- Having non-prescription medications on the MAR chart helped the staff manage the administration of meds much easier
- Agency staff found the system really easy to follow compared to the previous one
- The home passed their next CQC inspections with flying colours and of particular note was a big improvement in medicines management
- Home gained valuable feedback from our audits

If you would like further information including a demo of our systems, please feel free to contact us, in the first instance. You can reach us on **0208 939 7926** or alternatively email us at care.homes@infohealth.co.uk. We look forward to hearing from you.

